



DISASTER KLEENUP

Mitigation Services

What to expect from our technicians today



Fresh Water Mitigation Steps

1. Initial inspection to determine where the water traveled and what areas require mitigation.
2. Furniture moving/blocking and relocation of smaller items so we can mitigate and dry the area.
3. Water extraction of saturated flooring.
4. Remove and dispose wet carpet padding.
5. Remove baseboard and drill holes in sheetrock to facilitate drying inside wall cavities.
6. Application of a green safe sanitizing product to help minimize bacterial growth.
7. Placement of air movers and dehumidifiers throughout the space to speed the drying process.



Sewer or Contaminated Water Mitigation Steps

Our technicians will discuss with you what items can be saved and what items we recommend disposing. With your written permission, we will dispose contaminated items.



What to expect in the coming days?

1. You will be contacted by one of our estimators the following business day.
 - a. The estimator will inspect your property to monitor the drying progress.
 - b. The estimator will be your point of contact for any questions you have and will help you facilitate the insurance claim if you are filing one.



Pro Tip



Leave the equipment running and windows / doors closed around the clock. Continuous air flow movement will speed up the drying process. Be mindful of cords and hoses along walkways. **Please contact us at: 208-887-0004** if the equipment shuts off and you cannot restart it.

Restoration Services

DK can help with that!



→ **DK Is a Licensed General Contractor**

Once your structure is completely dry, we will remove the drying equipment, and your estimator will work with you to schedule the repairs. Our tradesmen will handle all aspects of this phase such as:

1. Restoring or replacing damaged flooring and base trim.
2. Patching and painting damaged walls or ceilings.
3. Cleaning and reinstalling carpet with new padding.
4. Repairing or replacing damaged cabinets, countertops, and any damaged building components.
5. Cleaning any personal property and helping you with a write-off inventory for the insurance company.

→ **How long until my property is back to normal?**

The average restoration project will take anywhere from four-six weeks from the time the structure is dry. Here are some tips to ensure the process moves as quickly as possible:

1. If you are filing an insurance claim, let us know who your adjuster is as soon as you know, so we can begin coordinating the scope, and authorizing the repairs through them.
 - Please be patient. The insurance authorization process is detailed, and we will do our best to push for answers to keep the project moving.
2. You can help by responding quickly to our project managers with building selections so we can get your products ordered and minimize backorder delays.



Pro Tip



Having a disaster is a great opportunity to make improvements to your property. Speak to your estimator, and they will be more than happy to provide you an estimate for upgrading your flooring, cabinets, countertops or other fixtures.